

## Technology Profile

### 1. Agency Infrastructure

Will personnel at your main site need to access the ServicePoint HMIS?  Yes  No

Will personnel at other locations need to access the ServicePoint HMIS?  Yes  No

Describe the other locations requiring access: \_\_\_\_\_

Do you have a network in place at your main site?  Yes  No

Are your other locations networked to your main site?  Yes  No

Do you have an IT person or staff?  Yes  No

If yes, provide name and phone number: \_\_\_\_\_

If no, who maintains & supports your network and computers?  
 Agency employee with other duties  Contractor/Consultant  Volunteer  Other

Does your agency use agency-wide email (each user has email address)?  Yes  No

### 2. Hardware

Does each person who will use the HMIS have a computer?  Yes  No

If not, are there any plans to provide computers for those staff? \_\_\_\_\_

Does each computer meet or exceed the following minimum configuration?  Yes  No  
Processor: Pentium I or greater (Pentium I, II, III, or IV) or AMD  
Memory: 16MB or greater  
Operating System: Windows 98 or greater (Windows 98, ME, NT, 2000, or XP)

### 3. Internet Access

Is Internet access currently available for each location with potential HMIS users?  Yes  No

If no, are there any immediate plans to provide Internet access?  Yes  No

What type of Internet connection do you currently have?  
 Dialup  DSL  Cable  T1/Leased Line  Satellite  Wireless

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Are there any issues with obtaining Internet access from your location? \_\_\_\_\_

Does each computer have Internet Explorer version 5.5 or above installed?  Yes  No

## 4. Security

Does your agency use a firewall to prevent unauthorized use?  Yes  No

Do you use any login IDs and passwords for computer access?  Yes  No

Does your agency have virus protection installed for all computers?  Yes  No

## 5. Existing Software Systems/Databases

Do you currently use any agency-wide software system or database to perform client tracking (intake & exit), services tracking, case management, and/or client reporting?  Yes  No

If yes, what is the name of the system? \_\_\_\_\_

Describe the system: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Was this system a purchased software package or was it internally developed (by a staff member, volunteer or consultant)?  Purchased software package  Internally Developed

Do you plan to continue using this system after HMIS is implemented?  Yes  No

Describe: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_